



# Instant

TRAVEL

## The World in an Instant



LOYALTY PROGRAM The more you book, the more you earn!

### GLOBAL CONTENT

300,000+ properties worldwide 45,000+ tours & attractions  
20,000+ events, sports, shows & concert tickets 18,000+ transfers worldwide  
15,000+ car hire locations 1000's of apartments, chateaux & luxury villas

Check out our latest innovations at [www.Innstant.Travel](http://www.Innstant.Travel)

## Great Reasons to Book with Instant Travel

At Instant Travel our aim is to provide the best travel booking experience possible.

We believe that we can provide this by offering a better, more comprehensive and easy to use online booking solution. Our international Customer and Sales Support teams operate in 12 countries across the US, Europe and the Middle East.



## Our Products

300,000+ hotels and apartments worldwide

45,000+ tours and attractions

20,000+ events, sports, shows and concert tickets

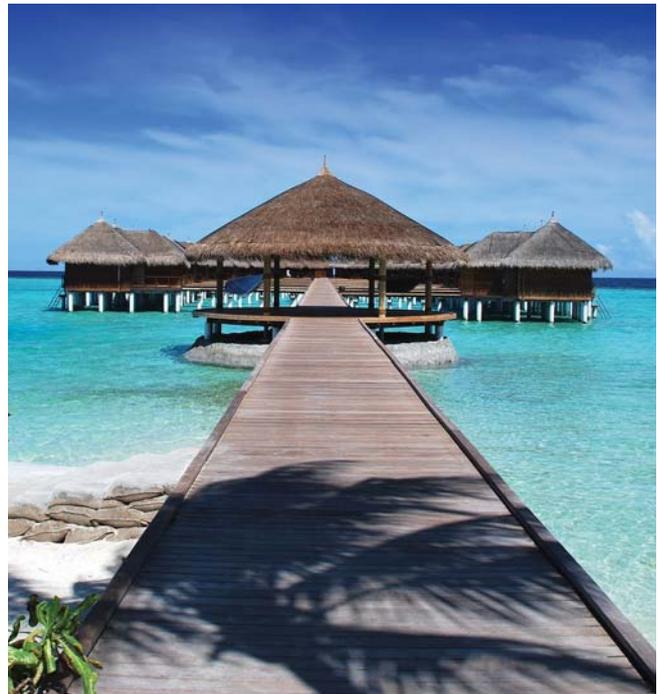
18,000+ transfers worldwide

15,000+ car hire locations worldwide

**1 Platform**

## Key Benefits

- Dynamic packaging tool
- Same day availability
- Up to 75% discount off hotel rack rates
- Real time price comparison tool
- 24/7 multilingual support including live chat
- Loyalty points for every accommodation booking
- Hotel/room comparison features
- TripAdvisor reviews
- Inn-score ratings based on price, location & standard
- Simple 2 step booking process
- Display available rooms only



# Smart Solutions for Smart Agents

## Introducing Your Innstant Travel Dashboard

Next time you log in on the Innstant platform, you'll see your new agent dashboard. The dashboard's user friendly and intuitive interface enables you to:

- Easily check reservations entering cancellation deadline
- View booked & travelled reservations
- Manage your loyalty points
- Discover the latest industry insights, news and promotions



## Smart Agent - Your Price Drop Notification Tool is Here!



The Innstant Travel Smart Agent friendly robot has been designed to help travel agents to increase profits, drive sales and improve customer retention.

- Periodically scans your reservations
- Identifies price drops & free upgrades
- Sends an alert notification

**You decide how much of the saving you keep and how much you pass on to your customer.**

## Book Flexible - Make Any Non-Refundable Reservation Flexible

Our Book Flexible option enables travel agents to take the risk out of booking a non-refundable. For a small fee agents can cancel a non-refundable reservation up to 24 hours prior to arrival and receive 80% refund. This cancellation protection offers maximum value and flexibility to customers without the risk of lost revenue due to cancellation.

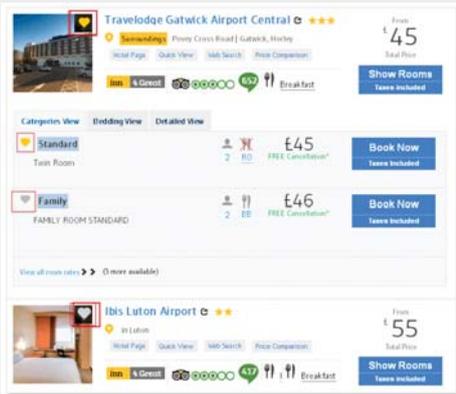
### How to book flexible:

1. Select 'Show Rooms' on the desired hotel
2. Click 'Cancellation policy' or 'Change Policy'
3. Select Flexible option
4. Click 'Book Now'
5. Proceed with the booking as usual



## Have You Tried Our Hotel and Room Comparison Tool?

The INNstant Heart Comparison tool allows you to compare different rooms and hotels in a neat table format. The heart icon appears on the hotel photograph and next to the room name on the results page.



### How to use Heart Comparison tool:

- Simply select the hotels or rooms that you would like to compare by clicking on the heart symbol
  - clicked heart will turn grey
  - a number will appear next to the heart on the top right corner of your screen
- Click this heart and a price comparison table will pop-up
- You can amend or remove items by hitting on X
- Select print or email to share it with your clients

## Don't Forget to Claim Your Innstant Loyalty Points

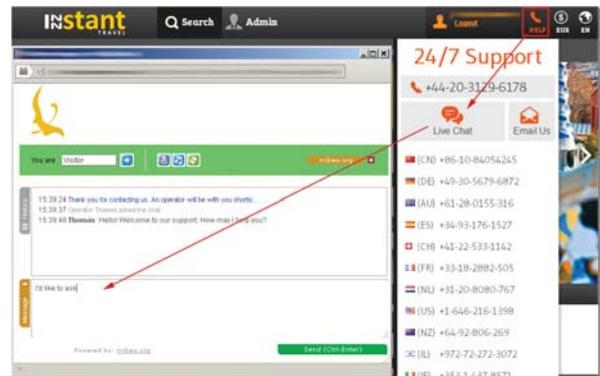
Every time you book travel services with INNstant Travel you are rewarded with Innstant points that can be used as savings or credits against future travel services booked on [www.innstant.travel](http://www.innstant.travel).

### How to claim your Innstant points:

- Under Admin select Loyalty Program
- Check your available, pending, used and points due to expire
- Input the number of points you would like to claim next to 'Create a coupon'
- Hit submit to generate your coupon
- Now it's time to choose what you'd like to book from INNstant's fantastic product range

Points are valid for 6 months after the booking check-in date.  
Generated coupon is valid for additional 6 months.

## Use Live Chat to Get Quick Answers to Your Questions



### How to use Live Chat:

- Live Chat can be accessed by clicking the HELP button at the top right corner of the screen
- Simply click the Live Chat icon on the menu and a new messenger style window will open

To get the most relevant answers always enter yours and your agency name first.